

# COVID-19 UPDATE

Your safety and the safety of our associates is our top priority. We are closely monitoring the Centers for Disease Control's (CDC) guidance surrounding the Coronavirus. Based on the latest information, we are scheduling in person visits by appointment. This change will be effective Monday March 23, 2020 and will continue until the CDC deems it is safe to resume business as normal.

Our Lobby traffic is being redirected to our Drive-thru windows, ATM's, Online Banking, and Telephone. We will continue to offer the same excellent customer service you expect from us. However, we need to take precautions to protect you and our employees.

During the appointment call, expect to be asked a few simple questions to ensure it is safe for an immediate appointment or if there may need to be a short waiting period for the appointment.

Due to increased phone calls, please be patient and continue to reach out to your local branch for service. We are here just as we've always been, during this difficult time.

We appreciate your understanding and cooperation and look forward to connecting with you soon.

